

■ 回線エラー時の再接続手順について

1. 作業側 → 指示側の順にログアウトする

【手順】 1-1 (作業側) BACKキーを選択 → QUIT APPLICATIONを選択

作業側

The diagram illustrates the first step of the logout process. On the left, a close-up of a controller shows the BACK key highlighted with a green dashed box and a callout bubble that says '① BACKキーを選択' (Select BACK key). An arrow points to the right, where a screenshot of the application interface shows a 'Confirmation' dialog box with 'QUIT APPLICATION' highlighted by a green dashed box and a callout bubble that says '② QUIT APPLICATIONを選択' (Select QUIT APPLICATION). The background of the application screen is dark with some text like 'Instructor's call in'.

【手順】 1-2 (指示側 ※PC) アカウント → ログアウトを選択する

指示側

The diagram shows the second step of the logout process on the PC side. A screenshot of a web browser displays the 'アカウント' (Account) page. The 'ログアウト' (Logout) button is highlighted with a green dashed box and a callout bubble that says 'アカウントからログアウトをする' (Logout from account). The page title is 'アカウント' and the browser tab is 'P C 側'.

2. 指示側 → 作業側の順にログインする

【手順】 2-1 (指示側 ※PC) インターネット接続の確認後、BT-Workへログイン ※企業ID/ユーザー/パスワードを入力

指示側

The diagram shows the first step of the login process on the PC side. A screenshot of the BT-Work login page is shown. The login form, which includes fields for '企業ID' (Company ID), 'ユーザーID' (User ID), and 'パスワード' (Password), along with a 'ログイン' (Login) button, is highlighted with a green dashed box and a callout bubble that says '企業ID等を入力してログインする' (Enter company ID etc. and login). The page title is 'アカウント' and the browser tab is 'P C 側'.

【手順】 2-2 (作業側) 端末からWi-Fi接続の確認後、BT-Workを起動する (自動ログイン) → ログイン完了

作業側

The diagram shows the second step of the login process on the worker's device. It consists of three screenshots. The first screenshot shows the '設定' (Settings) app icon highlighted with a green dashed box and a callout bubble that says '① 設定を選択' (Select Settings). The second screenshot shows the 'Wi-Fi' settings page with the Wi-Fi toggle switch highlighted and a callout bubble that says '② Wi-Fiを選択' (Select Wi-Fi). The third screenshot shows the BT-Work app icon highlighted with a green dashed box and a callout bubble that says '③ BT-Workを起動する' (Start BT-Work).